

Use of Internet in Libraries of M.P: A Survey Digitally

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Abstract

The Internet has become an essential component of modern library services, transforming the way information is accessed, organized, communicated, and utilized by library users. This study examines the use of the Internet in libraries of Madhya Pradesh (M.P.) from a digital perspective. The primary purpose of the study is to understand the availability, utilization, and effectiveness of Internet-based services in academic, public, and other libraries across the state. Internet connectivity enables libraries to provide users with access to e-books, e-journals, online databases, digital repositories, institutional resources, library catalogues, and other electronic information sources. It also facilitates services such as online reference assistance, current-awareness services, document delivery, virtual learning, and communication between librarians and users. The digital environment has expanded the role of libraries from traditional repositories of printed materials to information and knowledge centres capable of providing services beyond geographical and time limitations. The study also considers challenges associated with Internet use, including inadequate infrastructure, slow connectivity, limited financial resources, shortage of technically trained staff, digital literacy gaps, cybersecurity concerns, and unequal access among users. Effective utilization of Internet facilities requires regular staff training, reliable connectivity, updated digital infrastructure, user-awareness programmes, and appropriate information-literacy initiatives. The study highlights that systematic adoption of Internet-based resources and services can improve the quality, accessibility, and efficiency of library services in Madhya Pradesh. It also suggests that continuous digital development can strengthen libraries as important institutions for education, research, lifelong learning, and knowledge dissemination.

Keywords: Internet, Libraries, Madhya Pradesh, Digital Libraries, E-Resources, Information Services, Digital Literacy, Library Automation, Online Databases, Information Technology.

